ALLEGATIONS AGAINST ADULTS WHO WORK WITH CHILDREN-





If you become aware that a member of staff/volunteer may have:

- behaved in a way that has harmed a child, or may have harmed a child;
- possibly committed a **criminal offence** against or related to a child or
- behaved towards a child or children in a way that indicates they may pose a risk of harm

Where a young person discloses abuse or neglect

- Listen; take their allegation seriously; reassure that you will take action to keep them safe.
- Inform them what you are going to do next
- Do not promise confidentiality
- · Do not question further or approach/inform the alleged abuser



Report the allegation within one working day to the Designated Officer for Allegations (formerly known as LADO):

Designated Officer (direct line): 01225 713945

Multi-agency Safeguarding Hub (MASH): 0300 456 0108

Out of Hours Emergency Duty Service (5.00pm to 9.00am Weekdays,

4:00pm Friday to 9:00am Monday): 0300 456 0100



The Designated Officer will:

- 1. Consider the relevant facts and concerns regarding the adult and child or children, including any previous history.
- 2. Decide on next course of action usually straight away, sometimes after further consultation with other multi-agency parties such as the Police and HR



If the allegation threshold is NOT met, the Designated Officer will agree with you an appropriate response (e.g. for the agency to undertake further enquiries or undertake an internal investigation)



If the allegation threshold is met a strategy meeting will normally be held either by phone or in person. Normally a senior manager/safeguarding lead, the Designated Officer, HR, Police and social care are invited to attend. Relevant information is shared, risks to children are considered and appropriate action agreed – e.g. child protection and other enquiries, disciplinary measures or criminal proceedings.

Review Date: October 2019

Allegations against staff and volunteers flowchart

NB: This document is intended for use as a brief guide only. For more detailed guidance refer to The WSCB Allegations Management Policy at www.wiltshirescb.org.uk.